

Privacy Policy

Effective Date: January 29th, 2025

Fabio's Carpet and Tile Cleaning LLC we are committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your personal information when you interact with our website, services, or customer support.

1. Information We Collect

We may collect the following types of personal information when you use our services:

- **Personal Identification Information:** Name, phone number, email address, and physical address.
- **Payment Information:** Credit card details or other payment methods used for booking services.
- **Service Information:** Details about the services you request, including date, location, and specific cleaning requirements.

2. How We Use Your Information

We use the information we collect to:

- Provide and improve our cleaning services.
- Process transactions and send you related information (e.g., invoices or service confirmations).
- Respond to inquiries, feedback, or customer support requests.
- Communicate updates, promotions, or special offers (with your consent).
- Comply with legal and regulatory obligations.

3. How We Protect Your Information

We take appropriate technical and organizational measures to protect your personal data from unauthorized access, alteration, disclosure, or destruction. However, please be aware that no method of transmission over the internet is 100% secure.

4. Sharing Your Information

We do not sell, rent, or trade your personal information to third parties. We may share your information with trusted partners or service providers who assist us in delivering our services, subject to confidentiality agreements. We may also disclose your information if required by law or to protect our legal rights.

5. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of these external sites. We encourage you to review the privacy policies of any third-party sites you visit.

6. Your Rights

You have the right to:

- Access and update your personal information.
- Request the deletion of your personal data.
- Withdraw your consent to marketing communications at any time.

To exercise these rights, please contact us at (413) 459-0590 or fabioscarpetandtile@gmail.com

7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any significant changes by posting the new policy on our website and updating the effective date.

8. Contact Us

If you have any questions or concerns about this Privacy Policy or how we handle your personal information, please contact us at:

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(413) 459-0590
fabioscarpetandtile@gmail.com